

ABOUT THE RESEARCH - PARTICIPANT INFORMATION SHEET

Research sponsored by Transport for NSW

Evaluation of Southwest Link Active Transport Program 2025

WHAT IS THE RESEARCH ABOUT?

Transport for NSW has engaged University of Technology Sydney (UTS) to review the Active Transport Program in place during the temporary closure of the T3 Bankstown train line.

Active transport is about people walking or riding bikes for at least part of their journeys, instead of using motorized transport such as cars and buses.

The Southwest Link [Active Transport Program](#) was introduced to encourage people to walk or ride to the stations following the pink signage provided.

The UTS review of the Program - due to be completed at the end of 2025 – will assess how useful different parts of the Program were, as well as assess what might make people more likely to walk or ride in the future. This information will be used to help shape how the NSW Government invests in future active transport initiatives in NSW, especially during planned transport network changes.

WHAT WILL THE RESEARCH FOCUS ON?

The UTS research will investigate five key questions about the Southwest Link Active Transport Program:

- 1) How well did the active transport initiatives work overall?
- 2) How satisfied were intended Program participants?
- 3) What is the Program's legacy? What changes can be attributed to the Program?
- 4) What were the particular features of the Program and context that made a difference?
- 5) What are the key learnings for Program design, processes, and delivery?

WHAT RESEARCH METHODS ARE BEING USED?

UTS is gathering information from different sources, including assessing the policy, undertaking desktop and academic research, looking at the data (such as how many people are riding bikes), and also consulting with the community and other stakeholders.

People are being invited to provide feedback by either:

- Completing an **online survey**
- Attending an online or in-person **small group discussion**
- Being part of in-depth **interviews**.

WHY HAVE I BEING INVITED TO PARTICIPATE AND WHAT DOES IT INVOLVE?

You are invited to participate in this research because you live, work or visit the areas affected by the T3 line closure, and therefore potentially a Southwest Link Active Transport Program participant.

The easiest way to participate is to click on the **online survey** link provided and complete the anonymous survey. This should take no longer than **ten minutes**.

At the end of the survey, you can also say whether you wish to be part of a **small group discussion** on active transport and its future. If you indicate yes, you will be transferred to a separate form to provide your email details and preferred time and format (online or in-person).

The small group discussions will be 60 minutes in length. Another information sheet will be provided when the invitation is sent to you. You can choose not to accept the invitation, or you can notify the UTS researchers you have decided not to participate.

DO I HAVE TO TAKE PART IN THE RESEARCH?

No. Participation in this research is voluntary. It is completely up to you if you decide to take part.

If you decide not to participate, or you wish to withdraw at any time, there are no consequences for you. It will not affect your relationship with UTS researchers, and your identity will not be shared with any other party.

WHAT WILL HAPPEN TO THE INFORMATION I SHARE?

The UTS researchers will not list, share or identify the names of any individuals or groups who take part in the Program review. Your details will remain confidential and will not be shared with any other party.

All the feedback provided will be assessed together. If however the researchers decide to use a comment by someone in the report, they will not be identified with only generic titles used such as 'Resident – Marrickville' –or 'Business Owner – Campsie'.

ARE THERE ANY RISKS OR INCONVENIENCES FROM PROVIDING FEEDBACK?

No. We don't expect any of the research questions to cause any distress to you. However, you do not need to answer every question. For example:

- In the **survey**, you can skip to the next question using the blue arrows.
If you decide you do not wish to continue, you can stop at any time, without having to give a reason.
- In the **small group discussions, interviews and community meetings**, you can either:
 - At any time end your participation without having to give a reason, or
 - Let the UTS researcher know, and they will discuss options with you, including contacting help lines such as Lifeline on 13 11 14 or www.lifeline.org.au.

WHAT IF I HAVE ANY QUERIES OR CONCERNS?

This research has been approved in line with the University of Technology Sydney Human Research Ethics Committee (UTS HREC) guidelines- Low Risk Criteria.

If you have queries or concerns about the UTS Research, please contact the Project Lead: Edwina Deakin at the UTS Institute for Public Policy and Governance on edwina.deakin@uts.edu.au.

If you have any concerns or complaints about any aspect of the conduct of this research that you wish to raise independently of the research team, please contact the UTS Ethics Secretariat on Tel: +61 2 9514 2478 or email: Research.Ethics@uts.edu.au. Any matter raised will be treated confidentially, investigated and you will be informed of the outcome.

More information about the UTS review and about Southwest T3 Active Transport Program can be found at

<https://www.encourageactivetransport.research.uts.edu.au>